

APPLICATION FOR UTILITIES

City of Monett

Name: _____ Maiden Name: _____

Address Moving to: _____ **Move in date:** _____

OWN: _____ RENT: _____ LANDLORD'S NAME: _____

Address Moving From: _____

(Street, City, State, Zip)

Name You Will Want On Your Utility Bill: _____

Birth Date: _____ Social Security Number: _____ Home phone: _____

Cell phone: _____

Place of Employment: _____ Work phone: _____

Spouse's Name: _____ Maiden Name: _____

Birth Date: _____ Social Security Number: _____

Place of Employment: _____ Work phone: _____

Other Adults Living in Your Household:

Name: _____ Relationship: _____

Birth Date: _____ Social Security Number: _____

Place of Employment: _____ Work phone: _____

Nearest Relative/Friend: Relationship: _____

Name: _____ Address: _____ Phone: _____

*******WE REQUIRE A COPY OF THE DRIVER'S LICENSE OF ALL ADULTS LIVING IN THE HOUSEHOLD*******

Have you or anyone in the household had utility service with the City of Monett before? ___yes ___no

In What Name? _____ What Dates? _____

Previous Electric/Water Supplier? _____

Address: _____ Phone: _____

**** If you have a medical condition that requires the use of electricity and/or water, it is your responsibility to notify this office and have the required Life Support form filled out by your physician and returned to our office. Life Support forms may be obtained at City Hall. This does not prevent disconnection of services for non-payment of utility account.****

I have read the front and back of this application. I understand and accept the terms. I understand my acceptance is inducement for the City of Monett, Missouri to furnish me utilities.

Do you wish that personal information provided on this application form be kept confidential? ___yes ___no

Applicant's Signature: _____ Today's Date: _____

Options for Utility Payment Methods:

1. Drop boxes located in City Hall main lobby or parking lot.
2. City's direct debit program. Applications available at City Hall or www.cityofmonett.com
3. Online credit/debit program or E-Check program at www.cityofmonett.com
4. Pay by mail to Monett City Utilities, PO Box 110, Monett, MO 65708, or at City Hall.

Deposits:

A utility deposit is required of all customers and will be kept until services are terminated and at that time applied to your final balance. When moving anytime within the city limits, a new deposit is always required. If the City of Monett uses the services of a collection agency for collecting past due amounts, the past due customers will be directly responsible for any fees associated with such services.

Connection of Utility Services:

Arrangement for connection of utility services must be made between the hours of 8:00 a.m. and 4:00 p.m. Customer must be current on prior utility services with the City of Monett in order for service to be connected at a new address. Utility bills are always due on the 5th of each month, unless the 5th falls on a weekend or holiday, in which case the bill will be due the following business day. The penalty charged for late payment is 10% of the bill. Utility bills not paid five (5) days following the due date may be disconnected without further notification or unless arrangements have been made with Cheryl or LaVerne at 235-3544. The City of Monett will charge a \$20 fee for any returned items associated with a customer's account.

Reconnects for Utility Services:

Before 4:00 p.m. on regular business days: There will be a \$25 reconnect charge. Customer must contact and pay past due balance at City Hall.

After 4:00 p.m.: There will be a \$50 reconnect charge between 4:00 p.m. and 10:00 p.m. on regular business days. Customer must contact and pay past due balance at the Police Department at 1901 E Cleveland.

Between 10:00 p.m. and 8:00 a.m. on regular business days OR anytime on weekends or holidays: There will be a \$100 reconnect charge. Customer must contact and pay past due balance at Police Department at 1901 E Cleveland.

The City will no longer send a shut-off notification letter as we have done in the past.

Trash Service:

Trash is picked up once a week. Trash should be placed in trash cart provided by the City. Trash must be out by 7:00 a.m. on your designated pick-up day. Designated trash days are listed on the City website under City Departments, Sanitation. Carts will not be picked up if yard waste, ashes or construction materials are in the cart. Extra trash will be picked up if bags/boxes are under 40 lbs. each and are marked with a sticker purchased at City Hall for \$1.00 each and have no expiration date. Customers may call Ginger Dohmen at 235-3495 to make arrangements to have larger items picked up by the City. The cost of a special pick-up will be added on to the customer's utility bill.

Recycling/Compost Center:

The Monett Recycling Center is located at 15th and Broadway. Hours of operation are Tuesday and Thursday from 7:30 a.m. to 6:00 p.m. and Saturday from 10:00 a.m. to 4:00 p.m. Pick up for compost and mulch is Saturday 10:00 a.m. to 2:00 p.m. **only.**

A Social Security representative comes to City Hall on the 1st Thursday of each month from 9:30 a.m. – 12:00 noon.

Phone Numbers

Southwestern Bell	800-464-7928
Missouri Gas Energy	236-3200
Suddenlink (Cable)	800-492-4304
License Office	235-6678
Chamber of Commerce	235-7919
Post Office	235-7511
Barry-Lawrence Regional Library	235-6646
Casino & Community Center Rental	235-3300
American Legion	235-5637 or 235-5940
Clark Community Mental Health Center	235-6610
Trash Pickup	235-3495
Barry County Assessor	417-847-2613
Barry County Collector	417-847-2113
Lawrence County Assessor	417-466-2831
Lawrence County Collector	417-466-2410
Social Security	800-772-1213
Sheltered Workshop	235-3191
City Utilities	235-3300
City Collections	235-3544