

**APPLICATION FOR UTILITIES**

City of Monett

Name: \_\_\_\_\_ Connect date: \_\_\_\_\_

Address Moving to: \_\_\_\_\_

OWN: \_\_\_\_\_ RENT: \_\_\_\_\_ LANDLORD'S NAME: \_\_\_\_\_

Address Moving From: \_\_\_\_\_  
(Street, City, State, Zip)

Name You Will Want On Your Utility Bill: \_\_\_\_\_

Birth Date: \_\_\_\_\_ Social Security Number: \_\_\_\_\_ Home phone: \_\_\_\_\_

Cell phone: \_\_\_\_\_

Place of Employment: \_\_\_\_\_ Work phone: \_\_\_\_\_

Spouse's Name: \_\_\_\_\_ Maiden Name: \_\_\_\_\_

Birth Date: \_\_\_\_\_ Social Security Number: \_\_\_\_\_

Place of Employment: \_\_\_\_\_ Work phone: \_\_\_\_\_

**Other Adults Living in Your Household:**

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Birth Date: \_\_\_\_\_ Social Security Number: \_\_\_\_\_

Place of Employment: \_\_\_\_\_ Work phone: \_\_\_\_\_

Nearest Relative/Friend: Name: \_\_\_\_\_

Relationship: \_\_\_\_\_ Address: \_\_\_\_\_

Phone: \_\_\_\_\_

\*\*\*\*\*WE REQUIRE TWO FORMS OF IDENTIFICATION OF ALL THE ADULTS LIVING IN THE HOUSEHOLD\*\*\*\*\*

Have you or anyone in the household had utility service with the City of Monett before? \_\_\_yes \_\_\_no

In What Name? \_\_\_\_\_ What Dates? \_\_\_\_\_

Previous Electric/Water Supplier? \_\_\_\_\_

Address: \_\_\_\_\_ Phone: \_\_\_\_\_

**\*\* If you have a medical condition that requires the use of electricity and/or water, it is your responsibility to notify this office and have the required Life Support form filled out by your physician and returned to our office. Life Support forms may be obtained at City Hall. This does not prevent disconnection of services for non-payment of utility account.\*\***

I understand my acceptance is inducent for the City of Monett, Missouri to furnish me utilities.

Do you wish that personal information provided on this application form be kept confidential? \_\_\_yes \_\_\_no

Applicant's Signature: \_\_\_\_\_ Today's Date: \_\_\_\_\_

### Options for Utility Payment Methods:

1. Drop boxes located in City Hall main lobby or parking lot.
2. City's direct debit program. Applications available at City Hall or [www.cityofmonett.com](http://www.cityofmonett.com)
3. Online credit/debit program or E-Check program at [www.cityofmonett.com](http://www.cityofmonett.com)
4. Pay by mail to Monett City Utilities, PO Box 110, Monett, MO 65708, or at City Hall.

### Deposits:

A utility deposit is required of all customers and will be kept until services are terminated and at that time applied to your final balance. When moving anytime within the city limits, a new deposit is always required. If the City of Monett uses the services of a collection agency for collecting past due amounts, the past due customers will be directly responsible for any fees associated with such services.

### Connection of Utility Services:

Arrangement for connection of utility services must be made between the hours of 8:00 a.m. and 4:00 p.m. Customer must be current on prior utility services with the City of Monett in order for service to be connected at a new address. Utility bills are always due on the 5<sup>th</sup> of each month, unless the 5<sup>th</sup> falls on a weekend or holiday, in which case the bill will be due the following business day. The penalty charged for late payment is 10% of the bill. Utility bills not paid five (5) days following the due date may be disconnected without further notification or unless arrangements have been made with Cheryl at 235-3544 or LaVerne at 235-4630. The City of Monett will charge a \$20 fee for any returned items associated with a customer's account.

### Reconnects for Utility Services:

**Before 4:00 p.m. on regular business days:** There will be a \$25 reconnect charge. Customer must contact and pay past due balance at City Hall.

**After 4:00 p.m.:** There will be a \$50 reconnect charge between 4:00 p.m. and 10:00 p.m. on regular business days. Customer must contact and pay past due balance at the Police Department at 1901 E Cleveland.

**Between 10:00 p.m. and 8:00 a.m. on regular business days OR anytime on weekends or holidays:** There will be a \$100 reconnect charge. Customer must contact and pay past due balance at Police Department at 1901 E Cleveland.

**The City does not send a shut-off notification letter.**

### Trash Service:

Trash is picked up once a week. Trash should be placed in trash cart provided by the City. Trash must be out by 7:00 a.m. on your designated pick-up day. Designated trash days are listed on the City website under City Departments, Sanitation. Carts will not be picked up if yard waste, ashes or construction materials are in the cart. Extra trash will be picked up if bags/boxes are under 40 lbs. each and are marked with a sticker purchased at City Hall for \$1.00 each and have no expiration date. Customers may call at 235-3495 to make arrangements to have larger items picked up by the City. The cost of a special pick-up will be added on to the customer's utility bill.

### Recycling/Compost Center:

The Monett Recycling Center is located at 15<sup>th</sup> and Broadway. Hours of operation are Tuesday and Thursday from 7:30 a.m. to 6:00 p.m. and Saturday from 10:00 a.m. to 4:00 p.m. Pick up for compost and mulch is Saturday 10:00 a.m. to 2:00 p.m. **only.**

### Phone Numbers:

Southwestern Bell	1-800-464-7928	Crosslines	235-6666
Missouri Gas Energy	1-800-582-1234	OACAC	417-864-3460
Suddenlink (Cable)	1-800-492-4304		
License Office	235-6678		
Chamber of Commerce	235-7919		
Post Office	235-7511		
Barry-Lawrence Regional Library	235-6646		
Casino & Community Center Rental	235-3544		
American Legion	235-5637 or 235-5940		
Clark Community Mental Health Center	235-6610		
Trash Pickup	235-3495		
Barry County Assessor	417-847-2613		
Barry County Collector	417-847-2113		
Lawrence County Assessor	417-466-2831		
Lawrence County Collector	417-466-2410		
Social Security	1-800-772-1213		
Sheltered Workshop	235-3191		
City Utilities	235-3300		
City Collections	235-3544		
Utility Billing and Utility Connections	235-4630		